Visit grenfellpark.letscamp.ca or navigate by visiting townofgrenfell.com > recreation > campground > click "Book Here" button

To make a booking

(STEP ONE) Select "Book your Campsite- Book Now" button from the left side of the screen*

- Select the site type you require
- Enter the Check-in Date and Check-out Date
- Select a site number that you prefer (the map is for location reference. You may select the "Check Availability" option, however this will require you to return to the previous page to continue. By hovering over each site number you will have access to view a photo, dimensions, and price per night)
- Scroll to the bottom of the page and select "Next"

(STEP TWO) Enter your information on the next page. This will be your new user login information. Remember it for future bookings and/or for making changes to your reservation. Select "Next".

(STEP THREE) Complete the asterisks fields to the best of your ability. If you do not know your unit length, please estimate. The site cannot be booked if your unit length exceeds the length of the site.

(STEP FOUR) Verify all information. Input payment and billing information.

- You must confirm you have read and agreed to the Terms & Conditions, Privacy Policy, Cancellation/Refund Policies and Park Rules.
- Select "Book". Wait while your payment is processed.
- An email will with the receipt will be sent to the email address entered on your user profile.

Note: All users will be new users until their first complete booking on this new system.

If you require changes to be made to your booking, please enter the grenfellparks.letscamp.ca website using your user login email and password that you created to make your initial booking.

To manage a prior booking

EDIT BOOKING

- Login to grenfellparks.letscamp.ca using your user login email and password created when you made your initial booking
- Select the pencil icon
- Select the Site Type, Check-in Date, Check-out Date, or Site Number for modification
- Scroll to the bottom of the page and select "Next"
- Click through STEP TWO and STEP THREE same as you did for the initial booking
- STEP FOUR will display the monetary difference. If there is a balance owing please enter your payment and billing information. If there is a refund owing, it will automatically go on to the card you used to make the initial booking. You must still confirm that you have read and agreed to the Terms & Conditions, Privacy Policy, Cancellation/Refund Policies and Park Rules. A receipt/confirmation of change will be sent via email.

* Please be aware, it may take between 7-10 business days for the refund to appear on your account.

CANCEL BOOKING

- Login to grenfellparks.letscamp.ca using your user login email and password, created when you made your initial booking
- Select the "x"
- Scroll to the bottom of the screen. Confirm you have read and agreed to the Terms & Conditions, Privacy Policy, Cancellation/Refund Policies and Park Rules.
- Select "Save (Pay/Refund)"
- A refund will automatically be credited to the card you used to make the initial booking. A receipt/ confirmation of change will be sent via email.

* Please be aware, it may take between 7-10 business days for the refund to appear on your account.